



TROUBLE SHOOTING INFORMATION

BEEPS	GREEN LIGHT	RED LIGHT	DESCRIPTION
1 short	1 long		Ok to enter. Valid card.
	1 long		Good card but operation not complete.
3 short	3 short		Valid card but cannot enter. Deadbolt maybe engaged.
4 long			Invalid card format.
10 short			Door not closed properly. Latch is not ejecting fully to a normal state into the door jamb.
1 short	1 short		Valid card but maybe reported lost. Configuration setting card is valid but operation is not complete.
2 short		2 short	Wrong room card, building card or floor card. Card may also be expired.
			New card. No information on card. Lock batteries maybe dead. Card reader not operating.